



**ORDER NUMBER
G-199-26**

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Pacific Northern Gas Ltd.
West Division Metering Infrastructure Replacement
and Automated Meter Reading Expenditures

BEFORE:

W. E. Royle, Panel Chair
E. A. Brown, Commissioner

on September 15, 2026

ORDER

WHEREAS:

- A. On July 31, 2026, Pacific Northern Gas Ltd. (PNG) filed an application (Application) with the British Columbia Utilities Commission (BCUC) pursuant to section 44.2 of the *Utilities Commission Act* seeking acceptance of an expenditure schedule for the replacement of its West division's existing residential and small commercial metering infrastructure with ultrasonic meters equipped with automated meter reading (AMR) capability and the establishment of the associated meter data collection infrastructure (Project);
- B. In the Application, PNG states that the Project has an estimated cost of \$10.7 million and will be implemented over a three-year period between 2027 and 2029;
- C. The BCUC has commenced its review of the Application and considers that the following determinations are warranted.

NOW THEREFORE the BCUC orders as follows:

- 1. A public hearing process is established for the review of the Application, as set out in the regulatory timetable attached as Appendix A to this order.
- 2. On or before Tuesday, September 22, 2026, PNG is directed to provide notice of the Application and this order, or post the Public Notice attached as Appendix B to this order, on its website and existing social media platforms. Reminder posts must be published on each social media platform every two weeks until Tuesday, November 10, 2026.

3. PNG is directed to provide to the BCUC:
 - a. By Tuesday, September 29, 2026, written confirmation of compliance with Directive 2 of this order, except for the social media reminder posts, including a list of the social media platforms on which notice was posted; and
 - b. By Tuesday, November 10, 2026, written confirmation of compliance with the notice requirement in Directive 2 of this order regarding social media reminder posts.
4. In accordance with BCUC's [Rules of Practice and Procedure](#), any party wishing to comment on the Application is invited to submit a Letter of Comment by the date established in the regulatory timetable. Letters of comment must be in the Letter of Comment Form available on the BCUC's website at <https://www.bcuc.com/Forms/LetterOfComment>.

DATED at the City of Vancouver, in the Province of British Columbia, this 15th day of September 2026.

BY ORDER

Electronically signed by Wendy Royle

W. E. Royle
Commissioner

Attachment

Pacific Northern Gas Ltd.
West Division Metering Infrastructure Replacement
and Automated Meter Reading Expenditures

REGULATORY TIMETABLE

Action	Date (2026)
PNG public notice of Application	Tuesday, September 22
PNG confirmation of compliance with public notice requirements, except for social media reminder posts	Tuesday, September 29
BCUC Information Request (IR) No. 1 to PNG	Thursday, October 8
PNG responses to BCUC IR No. 1	Tuesday, November 3
PNG confirmation of compliance with social media reminder posts	Tuesday, November 10
Letters of comment deadline	Tuesday, November 10
PNG response to letters of comment (if any) and final argument	Tuesday, November 24



We want to hear from you

PNG WEST METERING INFRASTRUCTURE REPLACEMENT AND AMR EXPENDITURES

On July 31, 2026, PNG filed an application requesting British Columbia Utilities Commission (BCUC) acceptance of an expenditure schedule for the replacement of its West division's existing residential and small commercial metering infrastructure with ultrasonic meters equipped with automated meter reading (AMR) capability and the establishment of the associated meter data collection infrastructure (Project). PNG estimates the Project will cost approximately \$10.7 million and will be implemented over three years between 2027 and 2029.

To participate in the proceeding, please see the options below or visit www.bcuc.com/get-involved for more information.

GET INVOLVED

- [Subscribe to the proceeding](#)
- [Submit a letter of comment](#)

IMPORTANT DATES

1. **Tuesday, November 10, 2026**
Deadline to submit a letter of comment

Please visit the [proceeding page](#) on bcuc.com under "Our Work" to learn more.

CONTACT INFORMATION

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