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PACIFIC NORTHERN GAS LTD.

and

PACIFIC NORTHERN GAS (N.E.) LTD.

GAS SALES TARIFF

Explanation of Symbols on Tariff Sheets

A – Signifies Increase

C – Signifies Change

D – Signifies Decrease

N – Signifies New

O – Signifies Omission

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Definitions

Unless the context indicates otherwise, in these General Terms and Conditions – Gas Sales of Pacific Northern Gas and in the rate schedules of Pacific Northern Gas the following words have the following meanings:

Basic Charge — Means a fixed charge required to be paid by a Customer for Service during a prescribed period as specified in the applicable Rate Schedule.

British Columbia Utilities Commission — Means the British Columbia Utilities Commission constituted under the *Utilities Commission Act* of British Columbia and includes and is also a reference to

(i) any commission that is a successor to such commission, and

(ii) any commission that is constituted pursuant to any statute that may be passed which supplements or supersedes the *Utilities Commission Act* of British Columbia

Biogas — Means raw gas substantially composed of methane that is produced by the breakdown of organic matter in the absence of oxygen. N

Biomethane — Means Biogas purified or upgraded to pipeline quality gas. Also referred to as Renewable Natural Gas. N

Commercial Service — Means the provision of firm Gas supplied to one Delivery Point and through one Meter Set for use in approved appliances in commercial or institutional operations.

Conventional Natural Gas — Means natural gas which is formed from fossils and extracted from and below rocks within the earth's surface. N

Conversion Factor — Means a factor, or combination of factors, which converts gas meter data to Gigajoules or cubic metres for billing purposes.

Customer — Means a Person who is being provided Service or who has filed an application for Service with Pacific Northern Gas that has been approved by Pacific Northern Gas.

Day Means any period of 24 consecutive Hours beginning and ending at 7:00 a.m. Pacific Standard Time or as otherwise specified in the Service Agreement.

Delivery Point Means the outlet of the Meter Set unless otherwise specified in the Service Agreement.

Delivery Pressure Means the pressure of the Gas at the Delivery Point.

Environmental Attributes Means any existing or future instrument, including any environmental emission allowances and reduction credits, reduction right, allowance, certificate or other unit of any kind whatsoever, whether or not tradable, and any other proprietary or contractual right, whether or not tradable, and any right resulting from, or otherwise related to the actual or assumed reduction, displacement or offset of greenhouse gas emissions associated with, or that may be derived from the displacement of Conventional Natural Gas by Renewable Natural Gas in a gas system receiving the Renewable Natural Gas. N

Franchise Fees Means the aggregate of all monies payable by Pacific Northern Gas to a municipality

(i) for the use of the municipality's streets and other property to construct and operate the utility business of Pacific Northern Gas,

(ii) relating to the revenues received by Pacific Northern Gas for Gas consumed within the municipality, and

(iii) relating, if applicable, to the value of Gas transported by Pacific Northern Gas through the municipality.

Gas Means Conventional Natural Gas (including odorant added by Pacific Northern Gas), propane, and Renewable Natural Gas. C

Gas Service Means the delivery of Gas through a Meter Set.

General Terms and Conditions of Pacific Northern Gas Means these general terms and conditions of Pacific Northern Gas from time to time approved by the British Columbia Utilities Commission.

Gigajoule or GJ Means a measure of energy equal to one billion joules used for billing purposes.

Heat Content Means the quantity of energy per unit volume of Gas measured under standardized conditions and expressed in megajoules per cubic metre (MJ/m^3) or gigajoules per 1,000 cubic metres ($GJ/10^3m^3$).

Hour Means any consecutive 60 minute period.

Industrial Service Means the provision of firm Gas supplied to one Delivery Point and through one Meter Set for use in approved equipment in industrial operations which are those processing or manufacturing goods.

Initial Term Has the meaning set forth in Section 7 - Term of Service Agreement.

Landlord A Person who, being the owner of a property, has leased or rented it to another person, called the Tenant, and includes the agent of that owner.

Low Carbon Energy Has a meaning synonymous with Renewable Natural Gas. N

Low Carbon Energy Service Means the Service provided to Customers under Rate Schedule 1-LCE for Residential Low Carbon Energy Service, Rate Schedule 2-LCE for Small Commercial Low Carbon Energy Service, Rate Schedule 3-LCE for Large Commercial Low Carbon Energy Service, Rate Schedule 4-LCE for Industrial Low Carbon Energy Service, Rate Schedule 5-LCE for Commercial Interruptible Low Carbon Energy Service, and Rate Schedule 6-LCE for Seasonal Low Carbon Energy Service. N

Main Means pipes used to carry Gas for general or collective use for the purposes of distribution.

Main Extension Means an extension of one of Pacific Northern Gas' mains with low, distribution, intermediate or transmission pressures, and includes tapping of transmission pipelines, the installation of any required pressure regulating facilities and upgrading of existing Mains, or pressure regulating facilities on private property.

Main Extension Test Means the financial analysis described in Section 12.3 (Main Extension Test).

Meter Set Means an assembly of Pacific Northern Gas owned metering and ancillary equipment and piping.

Month	Means a period of time, for billing purposes, of 25 to 36 consecutive Days.
New Service Line Cost	Means the cost payable by a customer for Pacific Northern Gas to install a new Service Line and Meter Set determined for each Service Area in accordance with the parameters set forth in the Standard Fees and Charges Schedule.
Pacific Northern Gas	Means Pacific Northern Gas Ltd. or Pacific Northern Gas (N.E.) Ltd. as the context requires, bodies corporate incorporated pursuant to the laws of the Province of British Columbia.
Pacific Northern Gas Systems	Means the Gas transmission and distribution systems owned and operated by Pacific Northern Gas, as such systems are expanded, reduced or modified from time to time.
Person	Means a natural person, partnership, corporation, society, unincorporated entity or body politic.
Premises	Means a building, a separate unit of a building, or machinery together with the surrounding land.
Rate Schedule	Means a schedule attached to and forming part of this Tariff, which sets out the charges for Service and certain other related terms and conditions for a class of Service.
Renewable Natural Gas	Includes both Biomethane and Conventional Natural Gas combined with separately acquired Environmental Attributes that arise from the production of Biomethane. N
Residential Premises	Means the Premises of a single Customer, whether single family dwelling, separately metered single-family townhouse, rowhouse, condominium, duplex or apartment, or single-metered apartment blocks with four or less apartments.
Residential Service	Means firm Gas Service provided to a Residential Premises.
Rider	Means an additional charge or credit attached to a rate.
Seasonal Service	Means firm Gas Service provided to a Customer during the period commencing March 1st and ending December 1st.

Service	Means the provision of Gas Service or other service by Pacific Northern Gas.
Service Agreement	Means an agreement between Pacific Northern Gas and a Customer for the provision of Service.
Service Area	Has the meaning set out at the end of the Definitions in these General Terms and Conditions.
Service Line	Means that portion of Pacific Northern Gas' gas distribution system extending from a Main to the inlet of the Meter Set.
Service Related Charges	Include, but are not limited to, application fees, Service Line installation fees, Franchise Fees, and late payment charges, plus the Harmonized Sales Tax or other taxes related to these charges.
Standard Fees and Charges Schedule	Means the schedule attached to and forming part of these General Terms and Conditions which lists the various fees and charges relating to Service provided by Pacific Northern Gas as approved from time to time by the British Columbia Utilities Commission.
Temporary Service	Means the provision of Service for what Pacific Northern Gas determines will be a limited period of time.
Tenant	A Person who has the temporary use and occupation of real property owned by another Person.
Year	Means a period of 12 consecutive Months.
10^3m^3	Means 1,000 cubic metres.

Service Areas

These General Terms and Conditions of Pacific Northern Gas apply to the following major Service Areas: PNG-West, Fort St. John/Dawson Creek and Tumbler Ridge.

PNG-West Service Area

Means the areas including, but not limited to, the following locations and surrounding areas of

Burns Lake	Port Edward
Fort Fraser	Prince Rupert
Fraser Lake	Smithers
Fort St. James	Telkwa
Granisle	Terrace
Houston	Vanderhoof
Kitimat	

Dawson Creek Service Area

Means the areas including, but not limited to, the following locations and surrounding areas of

Dawson Creek	Pouce Coupe

Fort St. John Service Area

Means the areas including, but not limited to, the following locations and surrounding areas of

Fort St. John	Taylor
Wonowon	Pink Mountain

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Tumbler Ridge Service Area

Means the area including, but not limited to, the following location and surrounding area of

Tumbler Ridge

1. Application Requirements

1.1 **Requesting Services** - A Person requesting Pacific Northern Gas

(a) to provide Gas Service,

(b) to provide a new Service Line,

(c) to re-activate an existing Service Line,

(d) to transfer an existing account,

(e) to change the type of Service provided, or

(f) to make alterations to an existing Service Line or Meter Set

must apply to Pacific Northern Gas by mail, by telephone, by facsimile or by other electronic means.

1.2 **Required Documents** - An applicant for Service may be required to sign an application and a Service Agreement provided by Pacific Northern Gas.

1.3 **Separate Premises / Businesses** - If an applicant is requesting Service from Pacific Northern Gas at more than one Premises, or for more than one separately operated business, the applicant will be considered a separate Customer for each of the Premises and businesses. For the purposes of this provision, Pacific Northern Gas will determine whether or not any building contains one or more Premises or any business is separately operated.

1.4 **Required Information and Identification** - Pacific Northern Gas may request from the Applicant, and the Applicant shall provide, such information as Pacific Northern Gas may reasonably require to provide Service, to collect on its accounts and to otherwise ensure the proper functioning of its business. This information may include but shall not be limited to the following:

(a) the names of all persons 19 years of age or over occupying or residing at the Premises that will accept, use, receive or otherwise benefit from the Service. These additional persons will be included on the account as co-applicants and considered by the Pacific Northern Gas to be equally responsible for charges.

(b) where the applicant and/or co-applicants are individuals, Pacific Northern Gas will collect personal information. This information will generally include, but shall not be limited to: name, address, telephone number, employer, driver's licence number, date of birth, social insurance number. Management of this information by the Pacific Northern Gas will be in accordance with the B.C. Personal Information Protection Act and any other legislation or act in force with regard to privacy or management of a Customer's personal information.

(c) the name, address and telephone number of the owner or owners of the Premises.

(d) the name, address and telephone number of the property manager or landlord of leased or rented Premises.

(e) where the applicant is a corporation, the name, address and telephone number of the company, the officers of the company and their contact information, and any additional information or supporting documents required by Pacific Northern Gas in its discretion.

(f) where the applicant is a partnership, joint venture, sole proprietorship or other non-incorporated body, the partners, participants, or proprietor of such shall provide information to the same extent as if that individual or corporation was applying for the Service directly.

(g) a credit report from a credit reporting agency or credit reference from another recognized utility.

1.5 **Rental Premises** - In the case of rental Premises, Pacific Northern Gas may at its option:

(a) require an owner of rental Premises or their agent who wishes Pacific Northern Gas to contract directly with a Tenant to enter into an agreement with Pacific Northern Gas defining the owner's or agent's responsibilities to pay for Service to the Premises,

(b) require an owner or agent of the rental Premises to contract directly as a Customer of Pacific Northern Gas with respect to Service to the Premises, or

(c) contract directly with each Tenant as a Customer of Pacific Northern Gas.

1.6 **Refusal of Application** - Pacific Northern Gas may refuse to accept an application for Service for any of the reasons listed in Section 20 (Discontinuance of Service and Refusal of Service).

2. Agreement to Provide Service

2.1 **Service Agreement** - The agreement for Service between a Customer and Pacific Northern Gas will be

(a) the oral or written application of the Customer which has been approved by Pacific Northern Gas and which is deemed to include these General Terms and Conditions, or

(b) a Service Agreement signed by the Customer.

2.2 **Customer Status** - A Person becomes a Customer of Pacific Northern Gas when Pacific Northern Gas

(a) approves the Person's application for Service, or

(b) provides Service to the Person.

A Person who is being provided Service by Pacific Northern Gas but who has not applied for Service shall be served in accordance with these General Terms and Conditions.

2.3 **No Assignment / Transfer** - A Customer may not transfer or assign an agreement for Service without the written consent of Pacific Northern Gas.

2.4 **Customer's Responsibility** - A Customer must report to Pacific Northern Gas, as and when they happen, any changes to information they have provided to the Company including changes to phone number(s), place of employment , names and contact information of co-applicants and names and contact information of owners, landlords, or property managers.

3. Conditions on Use of Service

3.1 **Authorized Consumption** - A Customer must not increase the maximum rate of consumption of Gas delivered to it by Pacific Northern Gas from that which may be consumed by the Customer under the applicable Rate Schedule nor significantly change its connected load without the written approval of Pacific Northern Gas, which approval will not be unreasonably withheld.

3.2 **Unauthorized Sale / Supply / Use** - Unless authorized in writing by Pacific Northern Gas, a Customer must not sell or supply Gas supplied to it by Pacific Northern Gas to other Persons or use Gas supplied to it by Pacific Northern Gas for any purpose other than as specified in the Service Agreement.

4. Rate Classification

4.1 **Rate Classification** - Subject to Section 4.2 (a) (Special Contracts and Tariff Supplements) below, Customers may be served under any Rate Schedule for which they meet the applicability criteria as set out in the appropriate Rate Schedule.

4.2 **Special Contracts and Tariff Supplements** - In exceptional circumstances, special contracts and tariff supplements may be negotiated between Pacific Northern Gas and the Customer and submitted for British Columbia Utilities Commission approval where

(a) a minimum rate or revenue stream is required by Pacific Northern Gas to ensure that Service to the Customer is economic; or

(b) factors such as system by-pass opportunities exist or alternative fuel costs are such that a reduced rate is justified to keep the Customer on-system.

4.3 **Periodic Review** - Pacific Northern Gas may

(a) conduct periodic reviews of the quantity of Gas delivered and the rate of delivery of Gas to a Customer to determine which Rate Schedule applies to the Customer, and

(b) change the Customer's charge to the appropriate charge, or

(c) change the Customer to the appropriate Rate Schedule.

5. Application Fee and Charges

5.1 **Application Fee** - An applicant for Service must pay the applicable application fee set out in the Standard Fees and Charges Schedule.

5.2 **Waiver of Application Fee** - The application fee

(a) will be waived by Pacific Northern Gas if Service to a Customer is reactivated after it was discontinued for any of the reasons described in Section 13.2 (Right to Restrict), and

(b) may be waived by Pacific Northern Gas if a Landlord requires Gas Service for a short period between the time a previous Tenant moves out and a new Tenant moves in.

5.3 **Reactivation Charges** - If

(a) Service is terminated

(i) at the request of a Customer, or

(ii) for any of the reasons described in Section 20 (Discontinuance of Service and Refusal of Service), or

(iii) to permit Customers to make alterations to their Premises, and

(b) the same Customer or the spouse, employee, contractor, agent or partner of the same Customer requests reactivation of Service to the Premises within one Year, the applicant for reactivation must pay the greater of

(i) the costs Pacific Northern Gas incurs in de-activating and re-activating the Service, or

(ii) the sum of the minimum charges set out in the applicable Rate Schedule which would have been paid by the Customer between the time of termination and the time of reactivation of Service, or

(iii) the reconnection fee set forth in the Standard Fees and Charges Schedule.

5.4 **Identifying Load or Premises Served by Meter Sets** - If a Customer requests Pacific Northern Gas to identify the Meter Set that serves the Premises and/or load after the Meter Set was installed, the Customer will pay the cost Pacific Northern Gas incurs in re-identifying the Meter Set where

(a) the Meter Set is found to be properly identified, or

(b) the Meter Set is found to be improperly identified as a result of Customer activity, including

(i) a change in the legal civic address of the Premises,

(ii) renovating or partitioning the Premises, or

(iii) rerouting Gas lines after the Delivery Point.

6. Security for Payment of Bills

6.1 **Security for Payment of Bills** - If a Customer or applicant cannot establish or maintain credit to the satisfaction of Pacific Northern Gas, the Customer or applicant may be required to make a security deposit in the form of cash or an equivalent form of security acceptable to Pacific Northern Gas. As security for payment of bills, all Customers who have not established or maintained credit to the satisfaction of Pacific Northern Gas, may be required to provide a security deposit or equivalent form of security, the amount of which will equal the estimate of the total bill for the two highest consecutive Months consumption of Gas by the Customer or applicant. Pacific Northern Gas may require the Customer to adjust the security deposit from time to time to reflect changes to gas consumption compared to gas consumption levels when the initial security deposit was determined by Pacific Northern Gas.

6.2 **Interest** - Pacific Northern Gas will pay interest to a Customer on a security deposit at the rate and at the times specified in the Standard Fees and Charges Schedule. Subject to Section 6.5, if a security deposit in whole or in part is returned to the Customer for any reason, Pacific Northern Gas will credit any accrued interest to the Customer's account at that time.

No interest is payable

(a) on any unclaimed deposit left with Pacific Northern Gas after the account for which it is securing is closed, and

(b) on a deposit held by Pacific Northern Gas in a form other than cash.

6.3 **Refund of Deposit** – When according to the records of Pacific Northern Gas the Customer has established and maintained credit satisfactory to Pacific Northern Gas, a security deposit plus any accrued interest may, at the discretion of Pacific Northern Gas, be refunded to the Customer or other forms of equivalent security may be cancelled. When the Customer pays the final bill, Pacific Northern Gas will refund any remaining security deposit plus any accrued interest or cancel the equivalent form of security.

6.4 **Unclaimed Refund** - If Pacific Northern Gas is unable to locate the Customer to whom a security deposit is payable, Pacific Northern Gas will take reasonable steps to trace the Customer; but if the security deposit remains unclaimed one Year after the date on which it first became refundable, the deposit, together with any interest accrued thereon, becomes the absolute property of Pacific Northern Gas.

6.5 **Application of Deposit** - If a Customer's bill is not paid when due, Pacific Northern Gas may apply all or any part of the Customer's security deposit or equivalent form of security and any accrued interest toward payment of the bill. Even if Pacific Northern Gas applies the security deposit or calls on the equivalent form of security, Pacific Northern Gas may, under Section 20 (Discontinuance of Service and Refusal of Service), discontinue Service to the Customer for failure to pay for Service on time.

6.6 **Replenish Security Deposit** - If a Customer's security deposit or equivalent form of security is called upon by Pacific Northern Gas towards paying an unpaid bill, the Customer must re-establish the security deposit or equivalent form of security before Pacific Northern Gas will reconnect or continue Service to the Customer.

6.7 **Failure to Pay** - Failure to pay a security deposit or to provide an equivalent form of security acceptable to Pacific Northern Gas may, in Pacific Northern Gas' discretion, result in discontinuance or refusal of Service as set out in Section 20 (Discontinuance of Service and Refusal of Service).

7. Term of Service Agreement

7.1 **Initial Term for Residential and Commercial Service** - If a Customer is being provided Residential or Commercial Service, the initial term of the Service Agreement

(a) when a new Service Line is required will be one Year, or

(b) when a Main Extension is required will be for a period of time fixed by Pacific Northern Gas not exceeding the number of Years used to calculate the revenue in the Main Extension Test used in Section 12 (Main Extensions).

7.2 **Initial Term for Gas Service other than Residential or Commercial Service** - If a Customer is being provided Gas Service other than Residential or Commercial Service, the initial term of the Service Agreement will be as specified in the Service Agreement or as specified in the appropriate Rate Schedule.

7.3 **Transfer to Residential or Commercial Service** - If a Customer is being provided Gas Service other than Residential or Commercial Service and transfers to Residential or Commercial Service, the initial term of the Service Agreement will be determined by the criteria set out in Section 7.1 (Initial Term for Residential and Commercial Service). A Customer may only transfer Service from one Rate Schedule to another Rate Schedule once a Year.

7.4 **Renewal of Agreement** - Unless

(a) the Service Agreement or the applicable Rate Schedule specifies otherwise,

(b) the Service Agreement is terminated under Section 8 (Termination of Service Agreement),

(c) a refund has been made under Section 9.2 (Refund of Charges), or

(d) the Service Agreement is for Seasonal Service,

the Service Agreement will be automatically renewed at the end of its initial term from Month to Month for Residential or Commercial Service, and from Year to Year for all other types of Gas Service.

8. Termination of Service Agreement

8.1 **Termination by Customer** - Unless the Service Agreement or applicable Rate Schedule specifies otherwise, the Customer may terminate the Service Agreement after the end of the initial term by giving Pacific Northern Gas at least 5 Days' notice.

8.2 **Continuing Obligation** - The Customer is responsible for, and must pay for, all Gas delivered to the Premises and is responsible for all damages to and loss of Meter Sets or other Pacific Northern Gas property on the Premises until the Service Agreement is terminated.

8.3 **Effect of Termination** - The Customer is not released from any previously existing obligations to Pacific Northern Gas under the Service Agreement by terminating the agreement.

8.4 **Sealing Service Line** - After receiving a termination notice for a Premises and after a reasonable period of time during which a new Customer has not applied for Gas Service at the Premises, Pacific Northern Gas may seal off the Service Line to the Premises.

9. Delayed Consumption

9.1 **Additional Charges** - If a Customer has not consumed Gas

(a) within 2 Months after the installation of the Service Line to the Customer's Premises, Pacific Northern Gas may charge the minimum charge for each billing period after that, and

(b) within one Year after installation of the Service Line to the Customer's Premises, Pacific Northern Gas may charge the Customer the full cost of construction and installation of the Service Line and Meter Set less the total of the minimum charges billed to the Customer to that date.

9.2 **Refund of Charges** - If a Customer who has paid the charges for a Service Line under Section 9.1(b) (Additional Charges) consumes Gas in the second Year after installation of the Service Line, Pacific Northern Gas will refund to the Customer the payments made under Section 9.1(b) (Additional Charges). If a refund is made under this Section 9.2 (Refund of Charges), the term of the Service Agreement will be one Year from the time the Customer begins consuming Gas.

10. Service Lines

10.1 **Provided Installation** - If Pacific Northern Gas' Main is adjacent to the Customer's Premises, Pacific Northern Gas

(a) will designate the location of the Service Line and Meter Set on the Customer's Premises and determine the amount of space that must be left unobstructed around them;

(b) will install the required Service Line and Meter Set along the route and at the location determined to be suitable by Pacific Northern Gas; and

(c) will charge Customers the New Service Line Cost.

10.2 **Extended Installation** - The Customer may make application to Pacific Northern Gas to extend the Service Line beyond that described in Section 10.1(b) (Provided Installation) . Upon approval by Pacific Northern Gas and agreement for payment by the Customer of the additional costs of doing so, Pacific Northern Gas will extend the Service Line only if it is on the route approved by Pacific Northern Gas.

10.3 **Customer Requested Routing** - If

(a) Pacific Northern Gas' Main is adjacent to the Customer's Premises, and

(b) the Customer requests that its piping or Service Line enter its Premises at a different point of entry or follow a different route from the point or route designated by Pacific Northern Gas under Section 10.1,

Pacific Northern Gas may charge the Customer for all costs in excess of the New Service Line Cost as determined by Pacific Northern Gas to install the Service Line in accordance with the Customer's request.

10.4 **Temporary Service** - A Customer applying for Temporary Service must pay Pacific Northern Gas in advance for the costs which Pacific Northern Gas estimates it will incur in the installation and subsequent removal of the facilities necessary to supply Gas to the Customer.

10.5 **Winter Construction** - If an applicant or Customer applies for Service which requires construction when, in Pacific Northern Gas' opinion, frost conditions may exist, Pacific Northern Gas may postpone the required construction until the frost conditions no longer exist.

If Pacific Northern Gas carries out the construction, the applicant or Customer may be required to pay all costs in excess of the New Service Line Cost which are incurred due to the frost conditions.

10.6 **Additional Connections** - If a Customer requests more than one Service connection to the Premises, on the same Rate Schedule, Pacific Northern Gas may install the additional Service Line and charge the Customer the Application Fee set out in the Standard Fees and Charges Schedule and New Service Line Cost applicable to the additional facilities. Pacific Northern Gas will bill the additional Service Connection from a separate meter and account. If the additional Service Connection is requested by a spouse, contractor, employee, agent or partner of the existing Customer, the same charges will apply.

10.7 **Easement Required** - If an intervening property is located between the Customer's Premises and Pacific Northern Gas' Main, the Customer is responsible for the costs of obtaining an easement in favour of Pacific Northern Gas and in a form specified by Pacific Northern Gas, for the installation, operation and maintenance on the intervening property of all necessary facilities for supplying Gas to the Customer.

10.8 **Ownership** - Pacific Northern Gas owns the entire Service Line from the Main up to and including the Meter Set, whether it is located inside or outside the Customer's Premises.

10.9 **Maintenance** - Pacific Northern Gas will maintain the Service Line.

10.10 **Supply Cut Off** - If the supply of Gas to a Customer's Premises is cut off for any reason, Pacific Northern Gas is not required to remove the Service Line from the Customer's property or Premises.

10.11 **Damage Notice** - The Customer must advise Pacific Northern Gas immediately of any damage occurring to the Service Line.

10.12 **Prohibition** - A Customer must not construct any permanent structure over a Service Line or install any air intake openings or sources of ignition which contravene government regulations, codes or Pacific Northern Gas policies.

10.13 **No Unauthorized Changes** - No changes, extensions, connections to or replacement of, or disconnection from Pacific Northern Gas' Mains or Service Lines, shall be made except by Pacific Northern Gas' authorized employees, contractors or agents or by other Persons authorized in writing by Pacific Northern Gas. Any change in the location of an existing Service Line

(a) must be approved in writing by Pacific Northern Gas, and

(b) will be made at the expense of the Customer if the change is requested by the Customer or necessitated by the actions of the Customer.

10.14 **Site Preparation** - The Customer will be responsible for all necessary site preparation including but not limited to clearing building materials, construction waste, equipment, soil and gravel piles over the proposed Service Line route to the standards established by Pacific Northern Gas. Pacific Northern Gas may recover any additional costs associated with delays or site visits necessitated by inadequate or substandard site preparation by the Customer.

11. Meter Sets and Metering

11.1 **Installation** - In order to bill the Customer for Gas delivered, Pacific Northern Gas will install one or more Meter Sets on the Customer's Premises. Unless approved by Pacific Northern Gas, all Meter Sets will be located outside the Customer's Premises at locations designated by Pacific Northern Gas.

11.2 **Measurement** - The quantity of Gas delivered to the Premises will be metered using government approved apparatus. The amount of Gas registered by the Meter Set during each billing period will be converted to Gigajoules in accordance with the Electricity and Gas Inspection Act. The interval between consecutive meter readings shall be at the sole discretion of Pacific Northern Gas. However, the meter will normally be read by an employee or representative of the Company every second month. An accurate record of all meter readings shall be kept by the Company and shall be the basis for the determination of all bills rendered for service. For billing purposes, Pacific Northern Gas may estimate the customer's meter reading if, for any reason, it does not obtain an actual meter reading.

11.3 **Testing Meters** - If a Customer applies for the testing of a Meter Set and

(a) the Meter Set is found to be recording incorrectly, the cost of removing, replacing and testing the meter will be borne by Pacific Northern Gas subject to Section 21.4 (Responsibility for Meter Set), and

(b) if the testing indicates that the Meter Set is recording correctly, as defined by the Electricity and Gas Inspection Act, the Customer must pay Pacific Northern Gas for the cost of removing, replacing and testing the Meter Set as set out in the Standard Fees and Charges Schedule.

11.4 **Defective Meter Set** - If a Meter Set ceases to register, Pacific Northern Gas will estimate the volume of Gas delivered to the Customer according to the procedures set out in Section 15.6 (Incorrect Register).

11.5 **Protection of Equipment** - The Customer must take reasonable care of and protect all Meter Sets and related equipment on the Customer's Premises. The Customer's responsibility for expense, risk and liability with respect to all Meter Sets and related equipment is set out in Section 21.4 (Responsibility for Meter Set).

11.6 **No Unauthorized Changes** - No Meter Sets or related equipment will be installed, connected, moved or disconnected except by Pacific Northern Gas' authorized employees, contractors or agents or by other Persons with Pacific Northern Gas' written permission.

11.7 **Removal of Meter Set** - At the termination of a Service Agreement, Pacific Northern Gas may disconnect or remove a Meter Set from the Premises if a new Customer is not expected to apply for Service for the Premises within a reasonable time.

11.8 **Customer Requested Meter Relocation or Modifications** - Any change in the location of a Meter Set or related equipment, or any modifications to the Meter Set, including automatic and/or remote meter reading

(a) must be approved by Pacific Northern Gas in writing, and

(b) will be made at the expense of the Customer if the change or modification is requested by the Customer or necessitated by the actions of the Customer. If any of the changes to the Meter Set or related equipment require Pacific Northern Gas to incur ongoing incremental operating and maintenance costs, Pacific Northern Gas may recover these costs from the Customer through a Monthly charge.

11.9 **Meter Set Consolidations** - A Customer who has more than one Meter Set at the same Premises or adjacent Premises may apply to Pacific Northern Gas to consolidate its Meter Sets. If Pacific Northern Gas approves the Customer's application, the Customer will be charged the value for all plant abandoned except for Meter Sets that are removed to facilitate Meter Set consolidations. In addition, the Customer will be charged Pacific Northern Gas' full costs, including overheads, for any abandonment, Meter Set removal and alteration downstream of the new Meter Set. If a new Service Line is required, Pacific Northern Gas will charge the Customer the New Service Line Cost and the Application Fee. In addition, the Customer will be required to sign a release waiving Pacific Northern Gas' liability for any damages should the Customer decide to re-use the abandoned plant downstream of the new Meter Set.

11.10 **Delivery Pressure** - The normal Delivery Pressure is 1.75 kPa. Pacific Northern Gas may charge Customers who require Delivery Pressure at other than the normal Delivery Pressure the additional costs associated with providing other than the normal Delivery Pressure.

11.11 **Customer Requested Mobile Service** - The Customer will be charged the cost of providing temporary mobile Gas Service if the request for such service is made by or brought on by the actions of the Customer.

11.12 **Customer Requested Meter Reading** – If a Customer requests Pacific Northern Gas to read the Customer's Meter, the Customer will pay Pacific Northern Gas the fee for a Customer requested Meter reading as set out in the Standard Fees and Charges Schedule.

12. Main Extensions

12.1 **System Expansion** - Pacific Northern Gas will make extensions of its Gas distribution system in accordance with system development requirements.

12.2 **Ownership** - All extensions of the Gas distribution system will remain the property of Pacific Northern Gas and the making of any payment or contribution thereto by the Customer does not give the Customer any interest whatsoever in the Main or related facilities.

12.3 **Main Extension Test** – All applications to extend the Gas distribution system to one or more new Customers will be subject to a financial analysis conducted by Pacific Northern Gas in general accordance with "Utility System Extension Test Guidelines" issued by the British Columbia Utilities Commission on September 5, 1996. The financial analysis will be based on a 20-year analytical methodology under which the present value of margin requirements to install and operate the Main Extension will be compared with the present value of projected margin using the current rates by customer class and the estimated number of customers to be served by the Main Extension.

12.4 **Costs** - The cost of installing a Main Extension will be estimated by Pacific Northern Gas, taking account of local installation conditions and current cost factors for materials and services required to complete the installation. Customer connections during the first year of operation of the Main Extension will be forecast by the Pacific Northern Gas based on its previous experience with customer connections to Main Extensions in similar market situations. The Company will bear all costs of installation of a Main Extension provided the Main Extension Test indicates that the present value of costs related to installation and operation of the Main Extension does not exceed the present value of projected margin from potential Customers who would receive service from the Main Extension.

12.5 **Contributions in Aid of Construction** - If the Main Extension Test results indicate a negative net present value, the Main Extension may proceed provided that the shortfall in revenue is eliminated by contributions in aid of construction by the Customers to be served by the Main Extension or other parties.

12.6 **Contributions Paid by Connecting Customers** - The total required contribution will be paid by the Customers connecting at the time the Main Extension is built (i.e. the first year Customers). Pacific Northern Gas will collect contributions from all Customers connecting during the first five Years after the Main Extension is built. As additional contributions are received from Customers connecting to the Main Extension, partial refunds will be made to those Customers who had previously made contributions. At the end of the fifth Year, all Customers will have paid an equal contribution, after reconciliation and refunds.

12.7 **Refund of Contributions** - A review will be performed bi-annually, or more often at the discretion of Pacific Northern Gas, to determine if a refund is payable to all Customers who have contributed to the Main Extension.

If the review of contributions indicates that refunds are due,

(a) individual refunds greater than $200 will be paid at the time of the review;

(b) individual refunds less than $200 will be held until a subsequent review increases the refund payable over $200, or until the end of the five-Year contributory period;

(c) no interest will be paid on contributions that are subsequently refunded;

(d) the total amount of refunds issued will not be greater than the original amount of the contribution; and

(e) if, after making all reasonable efforts, Pacific Northern Gas is unable to locate a Customer who is eligible for a refund, the Customer will be deemed to have forfeited the contribution refund and the refund will be credited to the other Customers who contributed towards the Main Extension.

12.8 **Security** - In those situations where the financial viability of a Main Extension is uncertain, Pacific Northern Gas may require a security deposit in the form of cash or an equivalent form of security acceptable to Pacific Northern Gas.

13. Interruption of Service

13.1 **Regular Supply** - Pacific Northern Gas will use its best efforts to provide the constant delivery of Gas and the maintenance of unvaried pressures.

13.2 **Right to Restrict** - Pacific Northern Gas may require any of its Customers, at all times or between specified Hours, to discontinue, interrupt or reduce to a specified degree or quantity, the delivery of Gas for any of the following purposes or reasons:

(a) in the event of a temporary or permanent shortage of Gas, whether actual or perceived by Pacific Northern Gas,

(b) in the event of a breakdown or failure of the supply of Gas to Pacific Northern Gas or of Pacific Northern Gas' distribution, or transmission systems,

(c) in order to comply with any legal requirements,

(d) in order to make repairs or improvements to any part of Pacific Northern Gas' Gas distribution or transmission systems,

(e) in the event of fire, flood, explosion or other emergency in order to safeguard Persons or property against the possibility of injury or damage.

13.3 **Notice** - Pacific Northern Gas will, to the extent practicable, give notice of its requirements and removal of its requirements under Section 13.2 (Right to Restrict) to its Customers by

(a) newspaper, radio or television announcement, or

(b) notice in writing that is

(i) sent through the mail to the Customer's billing address,

(ii) left at the Premises where Gas is delivered,

(iii) served personally on a Customer, or

(iv) sent by facsimile or other electronic means to the Customer, or

(c) oral communication.

13.4 **Failure to Comply** - If, in the opinion of Pacific Northern Gas, a Customer has failed to comply with any requirement under Section 13.2 (Right to Restrict), Pacific Northern Gas may, after providing notice to the Customer in the manner specified in Section 13.3 (Notice), discontinue Service to the Customer.

14. Access to Premises and Equipment

14.1 **Access to Premises** - Pacific Northern Gas must have a right of entry to the Customer's Premises. The Customer must provide free access to its Premises at all reasonable times to Pacific Northern Gas' authorized employees, contractors and agents for the purpose of reading, testing, repairing or removing meters and ancillary equipment, turning Gas on or off, completing system leakage surveys, stopping leaks, examining pipes, connections, fittings and appliances and reviewing the use made of Gas delivered to the Customer, or for any other related purpose which Pacific Northern Gas requires.

14.2 **Access to Equipment** - The Customer must provide clear access to Pacific Northern Gas' equipment. The equipment installed by Pacific Northern Gas on the Customer's Premises will remain the property of Pacific Northern Gas and may be removed by Pacific Northern Gas upon termination of Service.

15. Billing

15.1 **Basis for Billing** - Pacific Northern Gas will bill the Customer in accordance with the Customer's Service Agreement, the Rate Schedule under which the Customer is provided Service, and the fees and charges contained in these General Terms and Conditions.

15.2 **Meter Measurement** - Pacific Northern Gas will measure the quantity of Gas delivered to a Customer using a Meter Set and the starting point for measuring delivered quantities during each billing period will be the finishing point of the preceding billing period.

15.3 **Multiple Meters** - Gas Service to each Meter Set will be billed separately for Customers who have more than one Meter Set on their Premises.

15.4 **Estimates** - For billing purposes, Pacific Northern Gas may estimate the Customer's meter readings if, for any reason, Pacific Northern Gas does not obtain a meter reading.

15.5 **Estimated Final Reading** - If a Service Agreement is terminated under Section 8.1 (Termination by Customer), Pacific Northern Gas may estimate the final meter reading for final billing.

15.6 **Incorrect Register** - If any Meter Set has failed to measure the delivered quantity of Gas correctly, Pacific Northern Gas may estimate the meter reading for billing purposes, subject to Section 16 (Back-Billing).

15.7 **Bills Issued** - Pacific Northern Gas may bill a Customer as often as Pacific Northern Gas considers necessary but generally will bill on a bi-Monthly basis.

15.8 **Bill Due Dates** - The Customer must pay Pacific Northern Gas' bill for Service on or before the due date shown on the bill which will be

(a) the twentieth calendar Day following the billing date, or

(b) such other period as may be agreed upon by the Customer and Pacific Northern Gas.

15.9 **Historical Billing Information** - Customers who request historical billing information may be charged the cost of processing and providing the information.

16. Back-Billing

16.1 **When Required** - Pacific Northern Gas may, in the circumstances specified herein, charge, demand, collect or receive from its Customers in respect of a regulated Service rendered hereunder a greater or lesser compensation than that specified in the subsisting schedules applicable to that Service.

In the case of a minor adjustment to a Customer's bill, such as an estimated bill or an equal payment plan billing, such adjustments do not require back-billing treatment to be applied.

16.2 **Definition** - Back-billing means the rebilling by Pacific Northern Gas for Services rendered to a Customer because the original billings are discovered to be either too high (over-billed) or too low (under-billed). The discovery may be made by either the Customer or Pacific Northern Gas, and may result from the conduct of an inspection under provisions of the Electricity and Gas Inspection Act. The cause of the billing error may include any of the following non-exhaustive reasons or combination thereof:

(a) stopped meter

(b) metering equipment failure

(c) missing meter now found

(d) switched meters

(e) double metering

(f) incorrect meter connections

(g) incorrect use of any prescribed apparatus respecting the registration of a meter

(h) incorrect meter multiplier

(i) the application of an incorrect rate

(j) incorrect reading of meters or data processing

(k) tampering, fraud, theft or any other criminal act.

16.3 **Application of Act** - Whenever the dispute procedure of the Electricity and Gas Inspection Act is invoked, the provisions of that Act apply, except those which purport to determine the nature and extent of legal liability flowing from metering or billing errors.

16.4 **Billing Basis** - Where metering or billing errors occur and the dispute procedure under the Electricity and Gas Inspection Act is not invoked, the consumption and demand will be based upon the records of Pacific Northern Gas for the Customer, or the Customer's own records to the extent they are available and accurate, or if not available, reasonable and fair estimates may be made by Pacific Northern Gas. Such estimates will be on a consistent basis within each Customer class or according to a contract with the Customer, if applicable.

16.5 **Tampering/Fraud** - If there are reasonable grounds to believe that the Customer has tampered with or otherwise used Pacific Northern Gas' Service in an unauthorized way, or there is evidence of fraud, theft or other criminal acts, or if a reasonable Customer should have known of the under-billing and failed to promptly bring it to the attention of Pacific Northern Gas, then the extent of back-billing will be for the duration of the unauthorized use, subject to the applicable limitation period provided by law, and the provisions of Sections 16.8 (Under-Billing) to 16.11 (Changes in Occupancy), below, do not apply.

In addition, the Customer is liable for the direct (unburdened) administrative costs incurred by Pacific Northern Gas in the investigation of any incident of tampering, including the direct costs of repair, or replacement of equipment.

Under-billing resulting from circumstances described above will bear interest at the rate normally charged by Pacific Northern Gas on unpaid accounts from the date of the original under-billed invoice until the amount under-billed is paid in full.

16.6 **Remedying Problem** - In every case of under-billing or over-billing, the cause of the error will be remedied without delay, and the Customer will be promptly notified of the error and of the effect upon the Customer's ongoing bill.

16.7 **Over-billing** - In every case of over-billing, Pacific Northern Gas will refund to the Customer all money incorrectly collected for the duration of the error, subject to the applicable limitation period provided by law. Simple interest, computed at the short-term bank loan rate applicable to Pacific Northern Gas on a Monthly basis, will be paid to the Customer.

16.8 **Under-billing** - Subject to Section 16.5 (Tampering / Fraud), above, in every case of under-billing, Pacific Northern Gas will back-bill the Customer for the shorter of

(a) the duration of the error; or

(b) six Months for Residential or Commercial Service; and

(c) one Year for all other Customers or as set out in a special or individually negotiated contract with Pacific Northern Gas.

16.9 **Terms of Repayment** - Subject to Section 16.5 (Tampering / Fraud), above, in all cases of under-billing, Pacific Northern Gas will offer the Customer reasonable terms of repayment. If requested by the Customer, the repayment term will be equivalent in length to the back-billing period. The repayment will be interest free and in equal instalments corresponding to the normal billing cycle. However, delinquency in payment of such instalments will be subject to the usual late payment charges.

16.10 **Disputed Back-bills** - Subject to Section 16.5 (Tampering / Fraud), above, if a Customer disputes a portion of a back-billing due to under-billing based upon either consumption, demand or duration of the error, Pacific Northern Gas will not threaten or cause the discontinuance of Service for the Customer's failure to pay that portion of the back-billing, unless there are no reasonable grounds for the Customer to dispute that portion of the back-billing. The undisputed portion of the bill shall be paid by the Customer and Pacific Northern Gas may threaten or cause the discontinuance of Service if such undisputed portion of the bill is not paid.

16.11 **Changes in Occupancy** - Subject to Section 16.5 (Tampering / Fraud), above, back-billing in all instances where changes of occupancy have occurred, Pacific Northern Gas will make a reasonable attempt to locate the former Customer. If, after a period of one Year, such Customer cannot be located, the applicable over or under billing will be cancelled.

17. Equal Payment Plan (Budget Billing Plan)

17.1 **Definitions** - In this Section, "equal payment plan period" means a period of twelve consecutive Months commencing with a normal meter reading date at the Customer's Premises.

17.2 **Application for Plan** - A Customer may apply to Pacific Northern Gas by mail, by telephone, by facsimile or by other electronic means to pay fixed Monthly instalments for Gas delivered to the Customer during the equal payment plan period. Acceptance of the application will be subject to Pacific Northern Gas finding the Customer's credit to be satisfactory. Pacific Northern Gas may not allow a Customer to enrol in the equal payment plan if the Customer's annual gas consumption is minimal.

17.3 **Monthly Instalments** - Pacific Northern Gas will fix Monthly instalments for a Customer so that the total sum of all the instalments to be paid during the equal payment plan period will equal the total amount payable for the Gas which Pacific Northern Gas estimates the Customer will consume during the equal payment plan period.

17.4 **Changes in Instalments** - Pacific Northern Gas may, at any time, increase or decrease the amount of Monthly instalments payable by a Customer in light of new consumption information or changes to the Rate Schedules or these General Terms and Conditions.

17.5 **End of Plan** - Participation in the equal payment plan may be ended at any time

(a) by the Customer giving 5 Days' notice to Pacific Northern Gas, or

(b) by Pacific Northern Gas, without notice, if the Customer has not paid the Monthly instalments as required.

17.6 **Payment Adjustment** - At the earlier of the end of the equal payment plan period for a Customer or the end of the Customer's participation in the plan under Section 17.5 (End of Plan), Pacific Northern Gas will

(a) compare the amount which is payable by the Customer to Pacific Northern Gas for Gas actually consumed on the Customer's Premises from the beginning of the equal payment plan period to the sum of the Monthly instalments billed to the Customer from the beginning of the equal payment plan period, and

(b) pay to the Customer or credit to the Customer's account any excess amount or bill the Customer for any deficit amount payable.

18. Late Payment Charge

18.1 **Late Payment Charge** - If the amount due for Service or Service Related Charges on any bill has not been received in full by Pacific Northern Gas or by an agent acting on behalf of Pacific Northern Gas on or before the due date specified on the bill, and the unpaid balance is $15 or more, Pacific Northern Gas may include in the next bill to the Customer the late payment charge specified in the Standard Fees and Charges Schedule.

18.2 **Equal Payment Plan** - If the Monthly instalment, Service Related Charges and payment adjustment as defined under Section 17.6 due from a Customer billed under the equal payment plan set out in Section 17 have not been received by Pacific Northern Gas or by an agent acting on behalf of Pacific Northern Gas on or before the due date specified on the bill, Pacific Northern Gas may include in the next bill to the Customer the late payment charge in accordance with Section 18.1 on the amount due.

19. Returned Cheque/Dishonoured Bank Withdrawal Charge

19.1 **Dishonoured Cheque Charge** - If a cheque received by Pacific Northern Gas from a Customer in payment of a bill is not honoured by the Customer's financial institution for any reason other than clerical error, Pacific Northern Gas may include a charge specified in the Standard Fees and Charges Schedule in the next bill to the Customer for processing the returned cheque whether or not the Service has been disconnected.

19.2 **Dishonoured Bank Withdrawal** - If an automatic bank withdrawal for payment of a bill is not honoured by the Customer's financial institution for any reason other than clerical error, Pacific Northern Gas may include a charge specified in the Standard Fees and Charges Schedule in the next bill to the Customer whether or not the Service has been disconnected.

19.3 **Payment Transfer Fee** – Customers are solely responsible for the accuracy of their current banking information, including ensuring that bill payment details reflect the correct Pacific Northern Gas customer account number. If bill payments are made to the incorrect account, Pacific Northern Gas may include in the next bill to the Customer the payment transfer fee specified in the Standard Fees and Charges Schedule. |N

20. Discontinuance of Service and Refusal of Service

20.1 **Discontinuance With Notice and Refusal Without Notice** - Pacific Northern Gas may discontinue Service to a Customer with at least 48 Hours written notice to the Customer or Customer's Premises, or may refuse Service for any of the following reasons:

(a) the Customer has not fully paid Pacific Northern Gas' bill with respect to Services on or before the due date,

(b) the Customer or applicant has failed to pay any required security deposit, equivalent form of security, or post a guarantee or required increase in it by the specified date,

(c) the Customer or applicant has failed to pay Pacific Northern Gas' bill in respect of another Premises on or before the due date,

(d) the Customer or applicant occupies the Premises with another occupant who has failed to pay Pacific Northern Gas' bill, security deposit, or required increase in the security deposit in respect of another Premises which was occupied by that occupant and the Customer at the same time,

(e) the Customer or applicant is in receivership or bankruptcy, or operating under the protection of any insolvency legislation and has failed to pay any outstanding bills to Pacific Northern Gas,

(f) the Customer has failed to apply for Service,

(g) the Customer appears to Pacific Northern Gas to have vacated a Premises after all reasonable attempts have been made by Pacific Northern Gas to contact the Customer by mail, phone, and posting a notice on the entrance door of the Premises,

(h) the Customer is deceased and no other Person or representative of the deceased has applied to Pacific Northern Gas to assume responsibility for the Customer's account with Pacific Northern Gas, or

(i) the land or portion thereof on which Pacific Northern Gas' facilities are, or are proposed to be, located contains contamination which Pacific Northern Gas, acting reasonably, determines has adversely affected or has the potential to adversely affect Pacific Northern Gas' facilities, or the health or safety of its workers or which may cause Pacific Northern Gas to assume liability for clean up and other costs associated with the contamination. If Pacific Northern Gas, acting reasonably, determines that contamination is present it is the obligation of the occupant of the land to satisfy Pacific Northern Gas that the contamination does not have the potential to adversely affect Pacific Northern Gas or its workers. For the purposes of this Section, "contamination" means the presence in the soil, sediment or groundwater of special waste or another substance in quantities or concentrations exceeding criteria, standards or conditions established by the British Columbia Ministry of Environment or as prescribed by present and future laws, rules, regulations and orders of any other legislative body, governmental agency or duly constituted authority now or hereafter having jurisdiction over the environment.

20.2 **Discontinuance or Refusal Without Notice** - Pacific Northern Gas may discontinue without notice or refuse the supply of Gas or Service to a Customer for any of the following reasons:

(a) the Customer or applicant has failed to provide reference information and identification acceptable to Pacific Northern Gas, when applying for Service or at any subsequent time on request by Pacific Northern Gas,

(b) the Customer has defective pipe, appliances, or Gas fittings in the Premises,

(c) the Customer uses Gas in such a manner as in Pacific Northern Gas' opinion

(i) may lead to a dangerous situation, or

(ii) may cause undue or abnormal fluctuations in the Gas pressure in Pacific Northern Gas' Gas transmission or distribution systems,

(d) the Customer fails to make modifications or additions to the Customer's equipment which have been required by Pacific Northern Gas in order to prevent the danger or to control the undue or abnormal fluctuations described under paragraph (c),

(e) the Customer breaches any of the terms and conditions upon which Service is provided to the Customer by Pacific Northern Gas,

(f) the Customer fraudulently misrepresents to Pacific Northern Gas its use of Gas or the volume delivered,

(g) the Customer vacates the Premises,

(h) the Customer's Service Agreement is terminated for any reason, or

(i) the Customer stops consuming Gas on the Premises.

20.3 **Application to Former Tariffs** - Section 20.1 (Discontinuance With Notice and Refusal Without Notice), parts (c), (d) and (e), apply to bills rendered under these General Terms and Conditions and under the following former tariffs:

PNG-West - Gas Tariff BCUC No. 3,

Fort St. John/Dawson Creek - Gas Tariff BCUC No. 4,

Tumbler Ridge - Gas Tariff B.C.U.C. No.1.

21. Limitations on Liability

21.1 **Responsibility for Delivery of Gas** - Pacific Northern Gas, its employees, contractors or agents are not responsible or liable for any loss, damage, costs or injury (including death) incurred by any Customer or any Person claiming by or through the Customer caused by or resulting from, directly or indirectly, any discontinuance, suspension or interruption of, or failure or defect in the supply or delivery or transportation of, or refusal to supply, deliver or transport Gas, or provide Service, unless the loss, damage, costs or injury (including death) is directly attributable to the gross negligence or willful misconduct of Pacific Northern Gas, its employees, contractors or agents provided, however that Pacific Northern Gas, its employees, contractors and agents are not responsible or liable for any loss of profit, loss of revenues, or other economic loss even if the loss is directly attributable to the gross negligence or willful misconduct of Pacific Northern Gas, its employees, contractors or agents.

21.2 **Responsibility Before Delivery Point** - The Customer is responsible for all expense, risk and liability with respect to

(a) the use or presence of Gas before it passes the Delivery Point in the Customer's Premises, and

(b) Pacific Northern Gas-owned facilities serving the Customer's Premises

if any loss or damage caused by or resulting from failure to meet that responsibility is caused, or contributed to, by the act or omission of the Customer or a Person for whom the Customer is responsible.

21.3 **Responsibility After Delivery Point** - The Customer is responsible for all expense, risk and liability with respect to the use or presence of Gas after it passes the Delivery Point.

21.4 **Responsibility for Meter Set** - The Customer is responsible for all expense, risk and liability with respect to all Meter Sets or related equipment at the Customer's Premises unless any loss or damage is

(a) directly attributable to the negligence of Pacific Northern Gas, its employees, contractors or agents, or

(b) caused by or resulting from a defect in the equipment. The Customer must prove that negligence or defect.

For greater certainty and without limiting the generality of the foregoing, the Customer is responsible for all expense, risk and liability arising from any measures required to be taken by Pacific Northern Gas in order to ensure that the Meter Sets or related equipment on the Customer's Premises are adequately protected, as well as any updates or alterations to the Service Line(s) on the Customer's Premises necessitated by changes to the grading or elevation of the Customer's Premises or obstructions placed on such Service Line(s).

21.5 **Customer Indemnification** - The Customer will indemnify and hold harmless Pacific Northern Gas, its employees, contractors and agents from all claims, loss, damage, costs or injury (including death) suffered by the Customer or any Person claiming by or through the Customer or any third party caused by or resulting from the use of Gas by the Customer or the presence of Gas in the Customer's Premises, or from the Customer or Customer's employees, contractors or agents damaging Pacific Northern Gas' facilities.

22. Miscellaneous Provisions

22.1 **Taxes** - The rates and charges specified in the applicable Rate Schedules do not include any local, provincial or federal taxes, assessments or levies imposed by any competent taxing authorities which Pacific Northern Gas may be lawfully authorized or required to add to its normal rates and charges or to collect from or charge to the Customer.

22.2 **Conflicting Terms and Conditions** - Where anything in these General Terms and Conditions conflicts with special terms or conditions specified under an applicable Rate Schedule or Service Agreement, then the terms or conditions specified under the Rate Schedule or Service Agreement govern.

22.3 **Authority of Agents of Pacific Northern Gas** - No employee, contractor or agent of Pacific Northern Gas has authority to make any promise, agreement or representation not incorporated in these General Terms and Conditions or in a Service Agreement, and any such unauthorized promise, agreement or representation is not binding on Pacific Northern Gas.

22.4 **Additions, Alterations and Amendments** - These General Terms and Conditions, fees and charges, and Rate Schedules may, with the approval of the British Columbia Utilities Commission, be added to, cancelled, altered or amended by Pacific Northern Gas from time to time.

22.5 **Headings** - The headings of the Sections set forth in these General Terms and Conditions are for convenience of reference only and will not be considered in any interpretation of these General Terms and Conditions.

23. Direct Purchase Agreements

23.1 **Collection of Incremental Direct Purchase Costs** - Where Pacific Northern Gas incurs any costs relating to implementing, providing or facilitating the direct purchase arrangements of a Customer, agent, broker or marketer, Pacific Northern Gas may, subject to British Columbia Utilities Commission approval, collect those costs from the Customer, agent, broker or marketer. Such costs may include the costs of arranging, acquiring or transporting substitute Gas supplies as well as any other costs or obligations relating to the direct purchase arrangement that are incurred by Pacific Northern Gas. Pacific Northern Gas can bill the Customer for such costs as part of the regular Pacific Northern Gas bill for Service.

23.2 **Direct Purchase Customers Returning to Pacific Northern Gas System Supply** - Where a Customer has acquired Gas under a direct purchase arrangement and later wishes to return to the system Gas supply of Pacific Northern Gas,

(a) Pacific Northern Gas may require that the Customer provide Pacific Northern Gas up to one Year's written notice before the date on which the Customer wishes to return to system Gas supply,

(b) Pacific Northern Gas will supply the Customer with system Gas when the Customer wishes to return to system Gas supply if Pacific Northern Gas is able to secure additional Gas supply and transportation to accommodate the Customer, and

(c) Pacific Northern Gas may, subject to British Columbia Utilities Commission approval, charge the Customer for any costs associated with the Customer returning to system Gas supply. Such costs may include, among other things, the costs of securing additional Gas supply and transportation to accommodate the Customer, a security deposit or adjustments to an existing security deposit. Pacific Northern Gas can bill the Customer for such costs as part of the regular Pacific Northern Gas bill for Service.

24. Low Carbon Energy Service

24.1 **Ownership of Environmental Attributes** –The ownership of the Environmental Attributes associated with Low Carbon Energy supplied to the Customer at the Delivery Point is transferred to Customer registered for Low Carbon Energy Service.

24.2 **Notional Gas** - Customers must recognize that the location of generation facilities will determine where Low Carbon Energy will physically be introduced to the Pacific Northern Gas Systems and that Customers receiving Low Carbon Energy Service may not receive actual Low Carbon Energy at their Premises, but may instead be contributing to the cost for Pacific Northern Gas to deliver an amount of Low Carbon Energy proportionate to the Customer's Gas usage into the Pacific Northern Gas Systems.

24.3 **Low Carbon Energy Physical Delivery** - Customers located in the vicinity of Low Carbon Energy generation facilities may receive Low Carbon Energy as a component of Gas in such proportion as Pacific Northern Gas determines in its sole discretion.

24.4 **Price Determination** - Customers registered for Low Carbon Energy Service will be billed for Gas pursuant to their applicable Rate Schedule. The cost of Low Carbon Energy will be based on the cost of acquiring Low Carbon Energy, including, but not limited to commodity, production, infrastructure, equipment and operating costs required to deliver pipeline quality Gas. N

24.5 **Low Carbon Energy Customers** - Customers registered for Low Carbon Energy Service will be charged a Low Carbon Commodity Charge based on a calculation that will deem the Customer's Gas usage to be a percentage of Low Carbon Energy and a percentage of conventional natural gas as elected by the Customer and determined by Pacific Northern Gas. Applicable Rate Schedules will be reviewed and updated quarterly with regard to the price of conventional natural gas and updated annually with regard to the price of Low Carbon Energy, with rate changes subject to British Columbia Utilities Commission approval.

24.6 **Enrollment** - In the event a Customer enters into a Service Agreement with Pacific Northern Gas for Low Carbon Energy Service under Rate Schedule 1-LCE, Rate Schedule 2-LCE, Rate Schedule 3-LCE, Rate Schedule 4-LCE, Rate Schedule 5-LCE or Rate Schedule 6-LCE, the following terms and conditions will apply:

(a) Notice - the Customer must provide notification to Pacific Northern Gas that he or she wishes to receive Low Carbon Energy Service, and Pacific Northern Gas will provide confirmation to the Customer once the Customer is registered for Low Carbon Energy Service.

(b) Eligibility - the number of Customers eligible to receive Low Carbon Energy Service will be limited and the determination of eligibility will be made by Pacific Northern Gas in its discretion, acting reasonably.

(c) Change in Rate - Customers registered for Low Carbon Energy Service will be charged for Gas at the rates set out in Rate Schedule 1-LCE, Rate Schedule 2-LCE, Rate Schedule 3-LCE, Rate Schedule 4-LCE, Rate Schedule 5-LCE or Rate Schedule 6-LCE. Pacific Northern Gas will use reasonable efforts to switch Customers to Rate Schedule 1-LCE, Rate Schedule 2-LCE, Rate Schedule 3-LCE, Rate Schedule 4-LCE, Rate Schedule 5-LCE or Rate Schedule 6-LCE in a timely manner. However, service under Rate Schedule 1-LCE, Rate Schedule 2-LCE, Rate Schedule 3-LCE, Rate Schedule 4-LCE, Rate Schedule 5-LCE or Rate Schedule 6-LCE rates will only be commenced on the first day of a Month, therefore, Customers registered for Low Carbon Energy Service within one (1) week on the last day of a Month may not be switched to Rate Schedule 1-LCE, Rate Schedule 2-LCE, Rate Schedule 3-LCE, Rate Schedule 4-LCE, Rate Schedule 5-LCE or Rate Schedule 6-LCE until five (5) weeks after their registration date.

(d) Availability of Low Carbon Energy Service - Subject to availability specified in each applicable Rate Schedule, Low Carbon Energy Service is available in all Pacific Northern Gas Service Areas, provided adequate capacity exists on Pacific Northern Gas Systems. Entry dates for commencing Low Carbon Energy Service will be the first day of each month. The number of Customers that may enrol in Low Carbon Energy Service under the applicable Rate Schedule for a given entry date may be limited. In the event that there is a limit to the total number of Customers that may be enrolled in Low Carbon Energy Service under the applicable Rate Schedule for a particular entry date, enrolments will be processed on a “first come, first served” basis, based on the date of application. N

(e) Moving - If a Customer registered for Low Carbon Energy Service moves to a new Premises where the Low Carbon Energy Service remains available under the applicable Rate Schedule, that Customer may remain registered for Low Carbon Energy Service at the new Premises.

(f) Switching Back to Pacific Northern Gas Standard Rate Schedule - Customers may at any time request to terminate Low Carbon Energy Service and be returned to an applicable Pacific Northern Gas Rate Schedule. On receiving notice that a Customer wishes to terminate Low Carbon Energy Service, Pacific Northern Gas will return that Customer to the applicable Pacific Northern Gas Rate Schedule in accordance with the Pacific Northern Gas General Terms and Conditions – Gas Sales.

(g) Program Termination - Pacific Northern Gas reserves the right to remove and/or terminate Customers from Low Carbon Energy Service at any time.

Standard Fees and Charges Schedule

New Service Line Cost

$450.00 plus tax for services requiring up to 42 mm diameter pipe and up to 21 metres of pipe and all other associated equipment required at the Premises including 22 metres of tracer wire, riser, meter stop, regulator and gas meter. For installations in excess of 21 metres, an extra metre charge of $10 per metre will apply.

For services requiring 60 mm diameter or greater pipe, the cost will be Pacific Northern Gas' actual cost to install the new Service Line. Pacific Northern Gas will provide the customer with the estimated cost prior to installation.

Application Fee

Existing Installation	$30.00
New Installation	$30.00

Reconnection Fee

$60.00

Administrative Charges

Late Payment Charge	1.5% per month (19.56% per annum) on outstanding balance
Dishonoured Cheque Charge	$20.00
Dishonoured Pre-Authorized Payment Charge	$20.00
Payment Transfer Fee	$15.00

Metering Related Charges

Disputed Meter Testing Fees	
Meters rated at less than or equal to 14.2 m^3/Hour	$60.00
Meters rated greater than 14.2 m^3/Hour	Actual Costs of Removal and Replacement
Customer requested Meter reading	$30.00
AMR Opt-out Fee	$60.00 N
Non-AMR Meter Read Fee	$30.00 N

Interest on Cash Security Deposits

Pacific Northern Gas will pay interest on cash security deposits at Pacific Northern Gas' prime interest rate minus 2 percent. Pacific Northern Gas' prime interest rate is defined as the floating annual rate of interest declared from time to time by Pacific Northern Gas' lead bank as its "prime rate" for loans in Canadian dollars.

Payment of interest will be credited to the Customer's account in January of each Year.

Residential Service (RS1)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved appliances for all residential applications in single-family residences, separately metered single-family townhouses, rowhouses, condominiums, duplexes and apartments and single metered apartment blocks with four or less apartments.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area	
Basic Charge[1]	$ 18.34 /mo.		$ 9.44 /mo.		$ 9.44 /mo.		$ 9.96 /mo.	
Tomslake System Monthly Charge [3]			$ 10.00 /mo.					
Delivery Charge	$ 22.251 /GJ		$ 7.712 /GJ		$ 7.896 /GJ		$ 12.356 /GJ	
Interim Rate Adjustment Rider	$ 0.267 /GJ	A	$ 0.272 GJ	A	$ 0.272 /GJ	A	$ (0.250) /GJ	D
Company Use Rider[2]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ	
RSAM Rider[2]	$ (0.133) /GJ		$ (0.198) /GJ		$ (0.198) /GJ		$ (0.229) /GJ	
LCCR Rider[2]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ	
Subtotal of $/GJ Delivery Charges	**$ 22.318** /GJ	A	**$ 7.719** /GJ	A	**$ 7.903** /GJ	A	**$ 11.810** /GJ	D
Commodity Charges								
Commodity Cost Recovery Charge	$ 2.891 /GJ		$ 2.891 /GJ		$ 2.891 /GJ		$ 2.891 /GJ	
GCVA Rider[2]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ	
Subtotal of $/GJ Commodity Charges	**$ 2.597** /GJ		**$ 2.597** /GJ		**$ 2.597** /GJ		**$ 2.597** /GJ	
Total $/GJ Delivery + Commodity Charges	**$ 24.915** /GJ	A	**$ 10.316** /GJ	A	**$ 10.500** /GJ	A	**$ 14.407** /GJ	D

Granisle Propane Service
in PNG-West Service Area

Delivery Charges				
Basic Charge[1]	$	18.34	/mo.	
Delivery Charge	$	12.878	/GJ	
Interim Rate Adjustment Rider	$	0.376	/GJ	A
Company Use Rider[2]	$	(0.075)	/GJ	
LCCR Rider[2]	$	0.008	/GJ	
Subtotal of $/GJ Delivery Charges	**$**	**13.187**	/GJ	A
Commodity Charges				
Commodity Cost Recovery Charge	$	2.891	/GJ	
GCVA Rider[2]	$	(0.294)	/GJ	
Subtotal of $/GJ Commodity Charges	**$**	**2.597**	/GJ	
Total $/GJ Delivery + Commodity Charges	**$**	**15.784**	**/GJ**	A

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") Accounts.

3. The Tomslake System Monthly Charge applies at the request of a Tomslake customer upon commencement of service in lieu of payment of a lump sum contribution of $1,420. The charge applies for 20 consecutive years regardless of whether a new customer takes over the premise.

Franchise Fee Charge – A Franchise Fee Charge of 3.00% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The minimum charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Residential Low Carbon Energy (LCE) Service (RS1-LCE)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems, with the exception of the Granisle Propane Service Area.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved appliances for all residential applications in single-family residences, separately metered single-family townhouses, rowhouses, condominiums, duplexes and apartments and single metered apartment blocks with four or less apartments.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area	
Basic Charge[1]	$ 18.34 /mo.		$ 9.44 /mo.		$ 9.44 /mo.		$ 9.96 /mo.	
Tomslake System Monthly Charge [2]			$ 10.00 /mo.					
Delivery Charge	$ 22.251 /GJ		$ 7.712 /GJ		$ 7.896 /GJ		$ 12.356 /GJ	
Interim Rate Adjustment Rider	$ 0.267 /GJ	A	$ 0.272 GJ	A	$ 0.272 /GJ	A	$ (0.250) /GJ	D
Company Use Rider[3]	$ (0.075) /GJ		$ (0.075) GJ		$ (0.075) /GJ		$ (0.075) /GJ	
RSAM Rider[3]	$ (0.133) /GJ		$ (0.198) GJ		$ (0.198) /GJ		$ (0.229) /GJ	
LCCR Rider[3]	$ 0.008 /GJ		$ 0.008 GJ		$ 0.008 /GJ		$ 0.008 /GJ	
Subtotal of $/GJ Delivery Charges	**$ 22.318** /GJ	A	**$ 7.719** /GJ	A	**$ 7.903** /GJ	A	**$ 11.810** /GJ	D
Commodity Charges								
Commodity Cost Recovery Charge[4]	$ 2.891 /GJ		$ 2.891 /GJ		$ 2.891 /GJ		$ 2.891 /GJ	
Low Carbon Commodity Charge[5]	$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ	
GCVA Rider[3]	$ (0.294) /GJ		$ (0.294)		$ (0.294) /GJ		$ (0.294) /GJ	
Subtotal of $/GJ Commodity Charges	**$ 30.097** /GJ		**$ 30.097** /GJ		**$ 30.097** /GJ		**$ 30.097** /GJ	
Total $/GJ Delivery + Commodity Charges	**$ 52.415** /GJ	A	**$ 37.816** /GJ	A	**$ 38.000** /GJ	A	**$ 41.907** /GJ	D

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Tomslake System Monthly Charge applies at the request of a Tomslake customer upon commencement of service in lieu of payment of a lump sum contribution of $1,420. The charge applies for 20 consecutive years regardless of whether a new customer takes over the premise.

3. These Riders refund to and/or recover from customers the credit/debit balances in the Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") accounts.

4. The Commodity Cost Recovery Charge is applicable to 100% of a customer's consumption, measured in Gigajoules, minus the percentage of the customer’s selection of Low Carbon Energy, measured in Gigajoules. For example, if a customer selects 10% Low Carbon Energy, the Commodity Cost Recovery Charge will be applicable to 90% (100% - 10%) of the customer’s consumption, measured in Gigajoules.

5. The Low Carbon Commodity Charge is applicable to the percentage of a customer's selection for Low Carbon Energy multiplied by 100% of the customers consumption, measured in Gigajoules. For example, if a Customer selects 10% Low Carbon Energy, the Low Carbon Commodity Charge will be applicable to 10% of the customer's consumption, measured in Gigajoules.

Franchise Fee Charge - A Franchise Fee Charge of 3% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The Minimum Charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Small Commercial Service (RS2)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved appliances in commercial or institutional operations consuming less than 5 500 GJ per year.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area	
Basic Charge[1]	$ 42.73 /mo.		$ 9.45 /mo.		$ 9.45 /mo.		$ 9.98 /mo.	
Tomslake System Monthly Charge [3]			$ 10.00 /mo.					
Delivery Charge	$ 18.719 /GJ		$ 5.396 /GJ		$ 5.961 /GJ		$ 9.798 /GJ	
Interim Rate Adjustment Rider	$ 0.244 /GJ	A	$ 0.189 /GJ	A	$ 0.189 /GJ	A	$ (0.185) /GJ	D
Company Use Rider[2]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ	
RSAM Rider[2]	$ (0.133) /GJ		$ (0.198) /GJ		$ (0.198) /GJ		$ (0.229) /GJ	
LCCR Rider[2]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ	
Subtotal of $/GJ Delivery Charges	**$ 18.763** /GJ	A	**$ 5.320** /GJ	A	**$ 5.885** /GJ	A	**$ 9.317** /GJ	D
Commodity Charges								
Commodity Cost Recovery Charge	$ 2.876 /GJ		$ 2.876 /GJ		$ 2.876 /GJ		$ 2.876 /GJ	
GCVA Rider[2]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ	
Subtotal of $/GJ Commodity Charges	**$ 2.582** /GJ		**$ 2.582** /GJ		**$ 2.582** /GJ		**$ 2.582** /GJ	
Total $/GJ Delivery + Commodity Charges	**$ 21.345** /GJ	A	**$ 7.902** /GJ	A	**$ 8.467** /GJ	A	**$ 11.899** /GJ	D

Granisle Propane Service
in PNG-West Service Area

Delivery Charges				
Basic Charge[1]	$	18.34	/mo.	
Delivery Charge	$	12.878	/GJ	
Interim Rate Adjustment Rider	$	0.376	/GJ	A
Company Use Rider[2]	$	(0.075)	/GJ	
LCCR Rider[2]	$	0.008	/GJ	
Subtotal of $/GJ Delivery Charges	**$**	**13.187**	/GJ	A
Commodity Charges				
Commodity Cost Recovery Charge	$	2.876	/GJ	
GCVA Rider[2]	$	(0.294)	/GJ	
Subtotal of $/GJ Commodity Charges	**$**	**2.582**	/GJ	
Total $/GJ Delivery + Commodity Charges	**$**	**15.769**	**/GJ**	A

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") Accounts.

3. The Tomslake System Monthly Charge applies at the request of a Tomslake customer upon commencement of service in lieu of payment of a lump sum contribution of $1,420. The charge applies for 20 consecutive years regardless of whether a new customer takes over the premise.

Franchise Fee Charge – A Franchise Fee Charge of 3.00% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The minimum charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Small Commercial Low Carbon Energy (LCE) Service (RS2-LCE)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems, with the exception of the Granisle Propane Service Area.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved appliances in commercial or institutional operations consuming less than 5 500 GJ per year.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area	
Basic Charge[1]	$ 42.73 /mo.		$ 9.45 /mo.		$ 9.45 /mo.		$ 9.98 /mo.	
Tomslake System Monthly Charge[2]			$ 10.00 /mo.					
Delivery Charge	$ 18.719 /GJ		$ 5.396 /GJ		$ 5.961 /GJ		$ 9.798 /GJ	
Interim Rate Adjustment Rider	$ 0.244 /GJ	A	$ 0.189 /GJ	A	$ 0.189 /GJ	A	$ (0.185) /GJ	D
Company Use Rider[3]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ	
RSAM Rider[3]	$ (0.133) /GJ		$ (0.198) /GJ		$ (0.198) /GJ		$ (0.229) /GJ	
LCCR Rider[3]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ	
Subtotal of $/GJ Delivery Charges	**$ 18.763** /GJ	A	**$ 5.320** /GJ	A	**$ 5.885** /GJ	A	**$ 9.317** /GJ	D
Commodity Charges								
Commodity Cost Recovery Charge[4]	$ 2.876 /GJ		$ 2.876 /GJ		$ 2.876 /GJ		$ 2.876 /GJ	
Low Carbon Commodity Charge[5]	$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ	
GCVA Rider[3]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ	
Subtotal of $/GJ Commodity Charges	**$ 30.082** /GJ		**$ 30.082** /GJ		**$ 30.082** /GJ		**$ 30.082** /GJ	
Total $/GJ Delivery + Commodity Charges	**$ 48.845** /GJ	A	**$ 35.402** /GJ	A	**$ 35.967** /GJ	A	**$ 39.399** /GJ	D

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Tomslake System Monthly Charge applies at the request of a Tomslake customer upon commencement of service in lieu of payment of a lump sum contribution of $1,420. The charge applies for 20 consecutive years regardless of whether a new customer takes over the premise.

3. These Riders refund to and/or recover from customers the credit/debit balances in the Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") accounts.

4. The Commodity Cost Recovery Charge is applicable to 100% of a customer's consumption, measured in Gigajoules, minus the percentage of the customer’s selection of Low Carbon Energy, measured in Gigajoules. For example, if a customer selects 10% Low Carbon Energy, the Commodity Cost Recovery Charge will be applicable to 90% (100% - 10%) of the customer’s consumption, measured in Gigajoules.

5. The Low Carbon Commodity Charge is applicable to the percentage of a customer's selection for Low Carbon Energy multiplied by 100% of the customers consumption, measured in Gigajoules. For example, if a Customer selects 10% Low Carbon Energy, the Low Carbon Commodity Charge will be applicable to 10% of the customer's consumption, measured in Gigajoules.

Franchise Fee Charge - A Franchise Fee Charge of 3% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The Minimum Charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Large Commercial Service (RS3)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved appliances in commercial or institutional operations consuming a minimum of 5 500 GJ per year.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area	
Basic Charge[1]	$ 256.81 /mo.		$ 202.71 /mo.		$ 202.71 /mo.		$ 10.01 /mo.	
Delivery Charge	$ 15.008 /GJ		$ 3.843 /GJ		$ 4.426 /GJ		$ 8.059 /GJ	
Interim Rate Adjustment Rider	$ (0.012) /GJ	D	$ 0.144 /GJ	A	$ 0.144 /GJ	A	$ (0.215) /GJ	D
Company Use Rider[2]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ	
LCCR Rider[2]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ	
Subtotal of $/GJ Delivery Charges	**$ 14.929** /GJ	D	**$ 3.920** /GJ	A	**$ 4.503** /GJ	A	**$ 7.777** /GJ	D
Commodity Charges								
Commodity Cost Recovery Charge	$ 2.879 /GJ		$ 2.879 /GJ		$ 2.879 /GJ		$ 2.879 /GJ	
GCVA Rider[2]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ	
Subtotal of $/GJ Commodity Charges	**$ 2.585** /GJ		**$ 2.585** /GJ		**$ 2.585** /GJ		**$ 2.585** /GJ	
Total $/GJ Delivery + Commodity Charges	**$ 17.514** /GJ	D	**$ 6.505** /GJ	A	**$ 7.088** /GJ	A	**$ 10.362** /GJ	D

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Gas Cost Variance Account ("GCVA") and the Low Carbon Cost Recovery ("LCCR") Variance Accounts.

Franchise Fee Charge – A Franchise Fee Charge of 3.00% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month – The minimum charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Large Commercial Low Carbon Energy (LCE) Service (RS3-LCE)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems, with the exception of the Granisle Propane Service Area.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved appliances in commercial or institutional operations consuming a minimum of 5 500 GJ per year.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area	
Basic Charge[1]	$ 256.81 /mo.		$ 202.71 /mo.		$ 202.71 /mo.		$ 10.01 /mo.	
Delivery Charge	$ 15.008 /GJ		$ 3.843 /GJ		$ 4.426 /GJ		$ 8.059 /GJ	
Interim Rate Adjustment Rider	$ (0.012) /GJ	D	$ 0.144 /GJ	A	$ 0.144 /GJ	A	$ (0.215) /GJ	D
Company Use Rider[2]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ	
LCCR Rider[2]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ	
Subtotal of $/GJ Delivery Charges	**$ 14.929** /GJ	D	**$ 3.920** /GJ	A	**$ 4.503** /GJ	A	**$ 7.777** /GJ	D
Commodity Charges								
Commodity Cost Recovery Charge[3]	$ 2.879 /GJ		$ 2.879 /GJ		$ 2.879 /GJ		$ 2.879 /GJ	
Low Carbon Commodity Charge[4]	$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ	
GCVA Rider[2]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ	
Subtotal of $/GJ Commodity Charges	**$ 30.085** /GJ		**$ 30.085** /GJ		**$ 30.085** /GJ		**$ 30.085** /GJ	
Total $/GJ Delivery + Commodity Charges	**$ 45.014** /GJ	D	**$ 34.005** /GJ	A	**$ 34.588** /GJ	A	**$ 37.862** /GJ	D

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. These Riders refund to and/or recover from customers the credit/debit balances in the Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") accounts.

3. The Commodity Cost Recovery Charge is applicable to 100% of a customer's consumption, measured in Gigajoules, minus the percentage of the customer’s selection of Low Carbon Energy, measured in Gigajoules. For example, if a customer selects 10% Low Carbon Energy, the Commodity Cost Recovery Charge will be applicable to 90% (100% - 10%) of the customer’s consumption, measured in Gigajoules.

4. The Low Carbon Commodity Charge is applicable to the percentage of a customer's selection for Low Carbon Energy multiplied by 100% of the customers consumption, measured in Gigajoules. For example, if a Customer selects 10% Low Carbon Energy, the Low Carbon Commodity Charge will be applicable to 10% of the customer's consumption, measured in Gigajoules.

Franchise Fee Charge - A Franchise Fee Charge of 3% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The Minimum Charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Industrial Service (RS4)

Available

This Rate Schedule is only available in the PNG-West, Dawson Creek and Fort St. John service areas, provided adequate capacity exists in the Pacific Northern Gas Systems.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved equipment in industrial operations which are those processing or manufacturing goods.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area
Basic Charge[1]	$ 711.15 /mo.		$ 555.32 /mo.		$ 555.32 /mo.		Not Available
Delivery Charge	$ 6.828 /GJ		$ 3.052 /GJ		$ 2.748 /GJ		N/A
Interim Rate Adjustment Rider	$ (0.010) /GJ	D	$ 0.070 /GJ	A	$ 0.070 /GJ	A	N/A
Company Use Rider[2]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		N/A
LCCR Rider[2]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		N/A
Subtotal of $/GJ Delivery Charges	**$ 6.751** /GJ	D	**$ 3.055** /GJ	A	**$ 2.751** /GJ	A	
Commodity Charges							
Commodity Cost Recovery Charge	$ 2.649 /GJ		$ 2.649 /GJ		$ 2.649 /GJ		N/A
GCVA Rider[2]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		N/A
Subtotal of $/GJ Commodity Charges	**$ 2.355** /GJ		**$ 2.355** /GJ		**$ 2.355** /GJ		
Total $/GJ Delivery + Commodity Charges	**$ 9.106** /GJ	D	**$ 5.410** /GJ	A	**$ 5.106** /GJ	A	

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Gas Cost Variance Account ("GCVA") and the Low Carbon Cost Recovery ("LCCR") Variance Accounts.

Franchise Fee Charge – A Franchise Fee Charge of 3.00% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The minimum charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Industrial Low Carbon Energy (LCE) Service (RS4-LCE)

Available

This Rate Schedule is available in all territory served by Pacific Northern Gas, provided adequate capacity exists in Pacific Northern Gas Systems, with the exception of the Granisle Propane Service Area and the Tumbler Ridge Service Area.

Applicable

This Rate Schedule is applicable to firm Gas supplied at one Premises for use in approved equipment in industrial operations which are those processing or manufacturing goods.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area		Fort St. John Service Area		Tumbler Ridge Service Area
Basic Charge[1]	$ 711.15 /mo.		$ 555.32 /mo.		$ 555.32 /mo.		Not Available
Delivery Charge	$ 6.828 /GJ		$ 3.052 /GJ		$ 2.748 /GJ		N/A
Interim Rate Adjustment Rider	$ (0.010) /GJ	D	$ 0.070 /GJ	A	$ 0.070 /GJ	A	N/A
Company Use Rider[2]	$ (0.075) /GJ		$ (0.075) /GJ		$ (0.075) /GJ		N/A
LCCR Rider[2]	$ 0.008 /GJ		$ 0.008 /GJ		$ 0.008 /GJ		N/A
Subtotal of $/GJ Delivery Charges	**$ 6.751** /GJ	D	**$ 3.055** /GJ	A	**$ 2.751** /GJ	A	
Commodity Charges							
Commodity Cost Recovery Charge[3]	$ 2.649 /GJ		$ 2.649 /GJ		$ 2.649 /GJ		N/A
Low Carbon Commodity Charge[4]	$ 27.500 /GJ		$ 27.500 /GJ		$ 27.500 /GJ		N/A
GCVA Rider[2]	$ (0.294) /GJ		$ (0.294) /GJ		$ (0.294) /GJ		N/A
Subtotal of $/GJ Commodity Charges	**$ 29.855** /GJ		**$ 29.855** /GJ		**$ 29.855** /GJ		
Total $/GJ Delivery + Commodity Charges	**$ 36.606** /GJ	D	**$ 32.910** /GJ	A	**$ 32.606** /GJ	A	

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. These Riders refund to and/or recover from customers the credit/debit balances in the Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") accounts.

3. The Commodity Cost Recovery Charge is applicable to 100% of a customer's consumption, measured in Gigajoules, minus the percentage of the customer’s selection of Low Carbon Energy, measured in Gigajoules. For example, if a customer selects 10% Low Carbon Energy, the Commodity Cost Recovery Charge will be applicable to 90% (100% - 10%) of the customer’s consumption, measured in Gigajoules.

4. The Low Carbon Commodity Charge is applicable to the percentage of a customer's selection for Low Carbon Energy multiplied by 100% of the customers consumption, measured in Gigajoules. For example, if a Customer selects 10% Low Carbon Energy, the Low Carbon Commodity Charge will be applicable to 10% of the customer's consumption, measured in Gigajoules.

Franchise Fee Charge - A Franchise Fee Charge of 3% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The Minimum Charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Commercial Interruptible Service (RS5)

Available

This Rate Schedule is only available in the PNG-West Service Area.

Applicable

This Rate Schedule is applicable to Gas supplied at one Premises for use in approved appliances in commercial or institutional operations that is subject to interruption by Pacific Northern Gas in accordance with this Rate Schedule.

Rates

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area	Fort St. John Service Area	Tumbler Ridge Service Area
Basic Charge[1]	$ 214.78 /mo.		Not Available	Not Available	Not Available
Delivery Charge	$ 9.232 /GJ		N/A	N/A	N/A
Interim Rate Adjustment Rider	$ 0.105 /GJ	A	N/A	N/A	N/A
Company Use Rider[2]	$ (0.075) /GJ		N/A	N/A	N/A
LCCR Rider[2]	$ 0.008 /GJ		N/A	N/A	N/A
Subtotal of $/GJ Delivery Charges	**$ 9.270** /GJ	A			
Commodity Charges					
Commodity Cost Recovery Charge	$ 2.489 /GJ		N/A	N/A	N/A
GCVA Rider[2]	$ (0.294) /GJ		N/A	N/A	N/A
Subtotal of $/GJ Commodity Charges	**$ 2.195** /GJ				
Total $/GJ Delivery + Commodity Charges	**$ 11.465** /GJ	A			

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Gas Cost Variance Account ("GCVA") and the Low Carbon Cost Recovery ("LCCR") Variance Accounts.

Special Condition – The Customer shall have at all times alternative fuel-burning equipment which shall be maintained in good operating order and have on hand an adequate supply of fuel to operate such equipment should Pacific Northern Gas interrupt Gas Service under this Rate Schedule.

Interruption of Service – Pacific Northern Gas may interrupt Gas Service under this Rate Schedule at any time and from time to time if it deems it is necessary to do so having regard to, among other things, the need to maintain Service to its firm Service Customers. Pacific Northern Gas shall endeavour to provide up to 24 hours prior notice of interruption of Gas Service and the notice shall specify the date and time when the interruption will commence. Pacific Northern Gas shall give notice of recommencement of Gas Service in a timely manner.

Overrun Penalty – If a Customer under this Rate Schedule continues to take Gas after the effective time set forth in a notice of interruption of Gas Service, the Customer shall pay for such Gas at a rate per Gigajoule equal to 2.5 times the sum of the $/GJ Delivery Charges and Commodity Charges set forth under this Rate Schedule.

Franchise Fee Charge – A Franchise Fee Charge of 3.00% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The minimum charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Commercial Interruptible Low Carbon Energy (LCE) Service (RS5-LCE)

Available

This Rate Schedule is only available in the PNG-West Service Area, provided adequate capacity exists in Pacific Northern Gas Systems, with the exception of the Granisle Propane Service Area.

Applicable

This Rate Schedule is applicable to Gas supplied at one Premises for use in approved appliances in commercial or institutional operations that is subject to interruption by Pacific Northern Gas in accordance with this Rate Schedule.

Rates

Delivery Charges	PNG-West Service Area				Dawson Creek Service Area	Fort St. John Service Area	Tumbler Ridge Service Area
Basic Charge[1]	$	214.78	/mo.		Not Available	Not Available	Not Available
Delivery Charge	$	9.232	/GJ		N/A	N/A	N/A
Interim Rate Adjustment Rider	$	0.105	/GJ	A	N/A	N/A	N/A
Company Use Rider[2]	$	(0.075)	/GJ		N/A	N/A	N/A
LCCR Rider[2]	$	0.008	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Delivery Charges	**$**	**9.270**	/GJ	A			
Commodity Charges							
Commodity Cost Recovery Charge[3]	$	2.489	/GJ		N/A	N/A	N/A
Low Carbon Commodity Charge[4]	$	27.500	/GJ		N/A	N/A	N/A
GCVA Rider[2]	$	(0.294)	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Commodity Charges	**$**	**29.695**	/GJ				
Total $/GJ Delivery + Commodity Charges	**$**	**38.965**	/GJ	A			

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. These Riders refund to and/or recover from customers the credit/debit balances in the Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") accounts.

3. The Commodity Cost Recovery Charge is applicable to 100% of a customer's consumption, measured in Gigajoules, minus the percentage of the customer’s selection of Low Carbon Energy, measured in Gigajoules. For example, if a customer selects 10% Low Carbon Energy, the Commodity Cost Recovery Charge will be applicable to 90% (100% - 10%) of the customer’s consumption, measured in Gigajoules.

4. The Low Carbon Commodity Charge is applicable to the percentage of a customer's selection for Low Carbon Energy multiplied by 100% of the customers consumption, measured in Gigajoules. For example, if a Customer selects 10% Low Carbon Energy, the Low Carbon Commodity Charge will be applicable to 10% of the customer's consumption, measured in Gigajoules.

Franchise Fee Charge - A Franchise Fee Charge of 3% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The Minimum Charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

Seasonal Service (RS6)

Available

This Rate Schedule is only available in the PNG-West Service Area.

Applicable

This Rate Schedule is applicable to Gas supplied at one Premises for use in approved appliances and equipment in commercial, institutional or industrial operations where Gas will be used primarily during the Off-Peak Period as defined in this Rate Schedule.

Rates

During the Off-Peak Period from March to November

Delivery Charges	PNG-West Service Area		Dawson Creek Service Area	Fort St. John Service Area	Tumbler Ridge Service Area
Basic Charge[1]	$ 214.08 /mo.		Not Available	Not Available	Not Available
Delivery Charge	$ 13.468 /GJ		N/A	N/A	N/A
Interim Rate Adjustment Rider	$ (0.246) /GJ	D	N/A	N/A	N/A
Company Use Rider[2]	$ (0.075) /GJ		N/A	N/A	N/A
LCCR Rider[2]	$ 0.008 /GJ		N/A	N/A	N/A
Subtotal of $/GJ Delivery Charges	**$ 13.155** /GJ	D			
Commodity Charges					
Commodity Cost Recovery Charge	$ 2.693 /GJ		N/A	N/A	N/A
GCVA Rider[2]	$ (0.294) /GJ		N/A	N/A	N/A
Subtotal of $/GJ Commodity Charges	**$ 2.399** /GJ				
Total $/GJ Delivery + Commodity Charges	**$ 15.554** /GJ	D			

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.
2. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Gas Cost Variance Account ("GCVA") and the Low Carbon Cost Recovery ("LCCR") Variance Accounts.

During the Peak Period from December to February

Delivery Charges	PNG-West Service Area			Dawson Creek Service Area	Fort St. John Service Area	Tumbler Ridge Service Area
Basic Charge	$ -	/mo.		Not Available	Not Available	Not Available
Delivery Charge	$ 21.420	/GJ		N/A	N/A	N/A
Interim Rate Adjustment Rider	$ (0.246)	/GJ	D	N/A	N/A	N/A
Company Use Rider[2]	$ (0.075)	/GJ		N/A	N/A	N/A
LCCR Rider[2]	$ 0.008	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Delivery Charges	**$ 21.107**	/GJ	D			
Commodity Charges						
Commodity Cost Recovery Charge	$ 2.693	/GJ		N/A	N/A	N/A
GCVA Rider[1]	$ (0.294)	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Commodity Charges	**$ 2.399**	/GJ				
Total $/GJ Delivery + Commodity Charges	**$ 23.506**	/GJ	D			

Off-Peak Period – The Off-Peak Period is defined as the period of time from March 1 to November 30 in any year. Pacific Northern Gas may interrupt Gas Service under this Rate Schedule during March and November of the Off-Peak Period if it deems it is necessary to do so having regard to, among other things, the need to maintain Service to its firm Service Customers.

Peak Period – The Peak Period is defined as the period of time commencing as the end of the Off-Peak Period and terminating at the beginning of the next Off-Peak Period.

Franchise Fee Charge – A Franchise Fee Charge of 3.00% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The minimum charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.

1. The Riders refund to and/or recover from Customers the credit/debit balances in Pacific Northern Gas' Gas Cost Variance Account ("GCVA") and the Low Carbon Cost Recovery ("LCCR") Variance Accounts.

Seasonal Low Carbon Energy (LCE) Service (RS6-LCE)

Available

This Rate Schedule is only available in the PNG-West Service Area, provided adequate capacity exists in Pacific Northern Gas Systems, with the exception of the Granisle Propane Service Area.

Applicable

This Rate Schedule is applicable to Gas supplied at one Premises for use in approved appliances and equipment in commercial, institutional or industrial operations where Gas will be used primarily during the Off-Peak Period as defined in

Rates

During the Off-Peak Period from March to November

Delivery Charges	PNG-West Service Area			Dawson Creek Service Area	Fort St. John Service Area	Tumbler Ridge Service Area
Basic Charge[1]	$ 214.08	/mo.		Not Available	Not Available	Not Available
Delivery Charge	$ 13.468	/GJ		N/A	N/A	N/A
Interim Rate Adjustment Rider	$ (0.246)	/GJ	D	N/A	N/A	N/A
Company Use Rider[2]	$ (0.075)	/GJ		N/A	N/A	N/A
LCCR Rider[2]	$ 0.008	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Delivery Charges	**$ 13.155**	/GJ	D			
Commodity Charges						
Commodity Cost Recovery Charge[3]	$ 2.693	/GJ		N/A	N/A	N/A
Low Carbon Commodity Charge[4]	$ 27.500	/GJ		N/A	N/A	N/A
GCVA Rider[2]	$ (0.294)	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Commodity Charges	**$ 29.899**	/GJ				
Total $/GJ Delivery + Commodity Charges	**$ 43.054**	/GJ	D			

During the Peak Period from December to February

Delivery Charges	PNG-West Service Area			Dawson Creek Service Area	Fort St. John Service Area	Tumbler Ridge Service Area
Basic Charge[1]	$ -	/mo.		Not Available	Not Available	Not Available
Delivery Charge	$ 21.420	/GJ		N/A	N/A	N/A
Interim Rate Adjustment Rider	$ (0.246)	/GJ	D	N/A	N/A	N/A
Company Use Rider[2]	$ (0.075)	/GJ		N/A	N/A	N/A
LCCR Rider[2]	$ 0.008	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Delivery Charges	**$ 21.107**	/GJ	D			
Commodity Charges						
Commodity Cost Recovery Charge[3]	$ 2.693	/GJ		N/A	N/A	N/A
Low Carbon Commodity Charge[4]	$ 27.500	/GJ		N/A	N/A	N/A
GCVA Rider[2]	$ (0.294)	/GJ		N/A	N/A	N/A
Subtotal of $/GJ Commodity Charges	**$ 29.899**	/GJ				
Total $/GJ Delivery + Commodity Charges	**$ 51.006**	/GJ	D			

1. The Basic Charge may be billed, at the option of Pacific Northern Gas, as a daily charge equal to 12 times the $/month charge divided by the number of days in the year.

2. These Riders refund to and/or recover from customers the credit/debit balances in the Pacific Northern Gas' Rate Stabilization Adjustment Mechanism (“RSAM”), Low Carbon Cost Recovery ("LCCR") Variance and Gas/Propane Cost Variance ("GCVA") accounts.

3. The Commodity Cost Recovery Charge is applicable to 100% of a customer's consumption, measured in Gigajoules, minus the percentage of the customer’s selection of Low Carbon Energy, measured in Gigajoules. For example, if a customer selects 10% Low Carbon Energy, the Commodity Cost Recovery Charge will be applicable to 90% (100% - 10%) of the customer’s consumption, measured in Gigajoules.

4. The Low Carbon Commodity Charge is applicable to the percentage of a customer's selection for Low Carbon Energy multiplied by 100% of the customers consumption, measured in Gigajoules. For example, if a Customer selects 10% Low Carbon Energy, the Low Carbon Commodity Charge will be applicable to 10% of the customer's consumption, measured in Gigajoules.

Off-Peak Period - The Off-Peak Period is defined as the period of time from March 1 to November 30 in any year. Pacific Northern Gas may interrupt Gas Service under this Rate Schedule during March and November of the Off-Peak Period if it deems it is necessary to do so having regard to, among other things, the need to maintain Service to its firm Service Customers.

Peak Period - The Peak Period is defined as the period of time commencing as the end of the Off-Peak Period and terminating at the beginning of the next Off-Peak Period.

Franchise Fee Charge - A Franchise Fee Charge of 3% of the aggregate of the above charges is payable (in addition to the above charges) if the Premises to which Gas is delivered under this Rate Schedule is located within the boundaries of a municipality to which Pacific Northern Gas pays Franchise Fees.

Minimum Charge per Month - The Minimum Charge per Month will be the aggregate of the Basic Charge and the Franchise Fee Charge.